

Online Training Course

West Bengal **Right to Public Services Act, 2013**



Administrative Training Institute
Government of West Bengal

Intensive Training Programme – Training for All Scheme

For Government Employee

About the Course

Delivery of public services is very important for the well-being of the citizen, particularly the poorer section of the society, who depends more on such services. Therefore, improving delivery of such services to the satisfaction of the citizen is an important responsibility of the union government, the state government as well as all the local governments. Such improvement is to be achieved urgently for faster reduction of poverty and various forms of deprivations as well as for faster economic growth with equity and justice.

Ensuring public service in an effective, efficient and timely manner is an important agenda of Government of West Bengal.

The West Bengal Right to Public Service Act, 2013 is an important legislation in the field of delivery of service to the citizen. This Act is based on providing transparency, timeliness and accountability by the various service providers (Department of the State Government) through its Designated Officers to the eligible persons i.e. the ordinary citizen of the State.

In this backdrop of the above the Administrative Training Institute, West Bengal has developed the online training course for West Bengal Right to Public Services Act 2013 for the capacity building of employees of Government and various semi government organizations. The course has been designed on the principle of “Anywhere Anytime Learning” with the minimal requirement of internet usage and same can be downloaded for future reference.

The course will have to be completed by 3 days from the date of first login and certificate will be emailed to the successful participants.

Registration Link : <http://www.atiwb.in/wbrtps>

How to use the Application

from Desktop/ Laptop

Open a Browser and type **wbati.lms.gov.in**

Enter User Name and Password

You will be able to view the course. Click on the Launch Button and then you will be redirected to the WBRTPS Online Course Page.

from Mobile

Open Playstore

Type NeGD LMS

Install the NeGD LMS application

Run application

Enter Userid and Password

(will be provided from ATI WB through email upon successful registration <http://www.atiwb.in/wbrtps>)

Choose WBATI Tab

You will be able to view the course.

Click on the Launch Button

You will be redirected to the WBRTPS Online Course Page.

Online Training Course on West Bengal Right to Public Services Act, 2013

Contents

- Welcome Message from Shri Sumanta Chaudhuri, IAS, Additional Chief Secretary & Director General, ATI WB (Video and pdf)
- Good Governance Part I (Video)
- Good Governance Part II (Video)
- Good Governance Assessment
- WBRTPS Act Part I (Video)
- WBRTPS Act Part II (Video)
- WBRTPS Act Part II (Video)
- WBRTPS Act Assessment

How to complete the course

- **The course will have to be completed within 3 days from the date of login in the LMS.**
- Play and watch videos: Good Governance Part I and Part II
- Submit the Assessment.
- Participants will be allowed to play and watch videos (WBRTPS Act Part I, Part II and Part III) only after procuring 70% criterion marks in the assessment.
- Participants will get opportunity to play and watch videos repeatedly to achieve 70% criterion marks.
- Successful participants of Good Governance Part I and Part II will be allowed to next part with WBRTPS Act.
- Submit the assessment after WBRTPS Act Videos.
- Submit the feedback form
- Participants who achieved a minimum 70% criterion marks will be awarded Certificate.

